

**INDIRA GANDHI INSTITUTE OF DEVELOPMENT RESEARCH
GOREGAON (EAST), MUMBAI**

TENDER DOCUMENT

FOR

**Annual Contract for Maintenance of Electrical Installations and providing
Telephone lineman at IGIDR**

NIT No.: IGIDR/Tender/2024/ED/05 Date: 14.02.2024

INDIRA GANDHI INSTITUTE OF DEVELOPMENT RESEARCH

Gen. A.K. Vaidya Marg, Film city Road, Santosh Nagar, Goregaon (East), Mumbai-400065.

Telephone: 022 6909 6200/502/9920153014. Fax: 022 69096399.

INDIRA GANDHI INSTITUTE OF DEVELOPMENT RESEARCH, MUMBAI

Notice Inviting Tender

“NAME OF THE WORK: “Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR” at INDIRA GANDHI INSTITUTE OF DEVELOPMENT RESEARCH, GOREGAON, MUMBAI – 400 065.”

1. IGIDR invites sealed bids from vendors/firms/contractors of repute for the following work:

Name of work	EMD (Rs.)	Period of Contract
(1)	(2)	(3)
Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR	Rs. 40,000.00	1st April 2024 To 31st March 2025 (Extendable for two years)

2. The tender bids being invited for the above mentioned work. IGIDR Mumbai reserves its right to award the work to the successful bidder.
3. Bidder has to deposit Earnest Money of **Rs. 40,000.00/- (Rupees Forty Thousand only)** along with the bid.
4. The EOI bids in two bid system are invited through two separate Emails to tender@igidr.ac.in : “**Email-1: EMD and Pre-qualification/Technical Bid**” and “**Email-2: Financial bid**”. Subject of email should be mentioned as “**Email-1: EMD and Pre-qualification/Technical Bid for Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR**” and “**Email-2: Financial bid for Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR**” respectively. **All the bid documents should be attached as a PDF document or zip file and the financial bid file should be protected with a password.**
5. Last date of submission of Tender document shall be up to **6th March 2024, the end of the day.**
6. The institute reserves the right to reject any prospective application without assigning any reasons whatsoever.
7. Before quoting the rates, contractor should inspect the site and understand themselves about the nature and scope of the work.

REGISTRAR

SECTION - 'A'
Letter of Offer

Date _____

The Registrar,
Indira Gandhi Institute of Development Research,
Gen. A.K. Vaidya Marg, Film city Road,
Goregaon (East), Mumbai- 400065.

Subject: Tender for “Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR”

Reference: Tender Advertisement No. IGIDR/Tender/2024/ED/05 dated 14.02.2024

Dear Sir,

With respect to your above mentioned tender, I / We hereby submit my / our tender in the required format along with Company Profile and supporting documents.

Should this tender be accepted, I/We hereby agree to abide by and fulfill the terms and provisions of the said Conditions of Contract annexed hereto so far as they may be applicable or in default thereof to forfeit the EMD and pay to the IGIDR the amount mentioned in the said Conditions.

I/We have deposited **NEFT/DD/FDR/BG** of Rupees Forty Thousand only or MSME exemption Certificate as an earnest money to the IGIDR, which will not bear any interest. Should I/We fail to execute the contract when called upon to do so. I/We do hereby agree that this sum shall be forfeited by me/us to the IGIDR.

I / We have carefully gone through the terms and conditions prescribed and I / We accept the same in to without any alterations / modifications.

Yours faithfully,

Signature

Name & seal of bidder

**To be submitted on company/firm letterhead.*

SECTION - 'B'
GENERAL INSTRUCTIONS TO BIDDERS

Tender bids through email should be addressed to The Registrar, Indira Gandhi Institute of Development Research, Goregaon (East), Mumbai-400065.

1. The bidder has to deposit Earnest Money of **Rs. 40,000.00/- (Rupees Forty Thousand only)** through NEFT/DD/FDR/BG to “INDIRA GANDHI INSTITUTE OF DEVELOPMENT RESEARCH, MUMBAI” Account No. 010220100010001, IFSC code: BKID0000102, Branch name: IGIDR, Bank Name: Bank of India and UTR number with screenshot of transaction should be included in the part of tender document towards Earnest money.
2. The bidders registered under MSME are exempted for submission of EMD, but they should submit the necessary copy of the MSME certificate for exemption.
3. The tender bids in two bid system are invited through two separate Emails to tender@igidr.ac.in “**Email-1: EMD and Pre-qualification/Technical Bid**” and “**Email-2: Financial bid**”. Subject of email should be mentioned as “**Email-1: EMD and Pre-qualification/Technical Bid for Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR** and “**Email-2: Financial bid for Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR**” respectively. **All the bid documents should be attached as a PDF document or zip file. In case bidder cannot attach single bid file to an email then they can split their bid and submit in multiple emails with mentioning in the email subject as Part-I, II, III.... etc.**
4. All the required documents should be scanned and merged either into a single PDF file or zipped into a single and attached to the respective Emails. **The Financial bid should be attached as a PDF document protected with a password and the password to be shared at the time of financial bid opening through online meeting. The vendor should keep their password securely with them and required to give only when asked in online meeting for financial bid opening.**
5. The bids will be received up to **6th March 2024, the end of the day**. Each copy of the tender document under their stamp and signature. No tender will be accepted after 6th March 2024 under any circumstances whatsoever.
6. The Email bid with subject “EMD & Pre-qualification/Technical Bid for Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR” shall be opened by the Tender Opening Committee on the next working day **7th March 2024 at 02:30 PM**. Through

online meeting platform. The link of meeting will be shared with participated bidders. In case, holiday is declared by the Government on the day of opening the bids, the bids will be opened on the next working day at the same time.

7. The Email bid with subject “Financial bid for Annual Contract for Maintenance of Electrical Installations and providing Telephone lineman at IGIDR” of only qualified bidders will be opened. The date of opening of price bid shall be informed by institute to the qualified bidders. The date of opening of financial bid and link for online meeting shall be informed by the institute to the qualified bidders. **The bidders should provide the password of financial bid PDF file during the opening of the financial bid. In case bidder can NOT provide password for financial bid at the opening then their bid shall be rejected.**
8. Tender bid shall remain valid for acceptance by the Institute for a period of Three months from the date of opening of the bid which period may be extended by mutual agreement and the bidder shall not cancel or withdraw the tender during this period.
9. The bidder must use only the tender forms issued by the Institute to fill in the rates. Any addition/alteration in the text of the tender form made by the bidder shall not be valid and shall be treated as null and void.
10. The tender form must be filled in English. If any of the documents is missing or unsigned, the tender may be considered invalid by the Institute in its discretion.
11. Rates should be quoted both in figures and in words in columns specified. Overwriting of figures is not permitted. Failure to comply with either of these conditions will render the tender void at the Institute's option. No advice whatsoever especially on any change in rate specifications after the opening of the tender will be entertained.
12. Each Page of the Tender document should be stamped and signed by the authorized person or persons submitting the Tender in token of his/their having acquainted himself/themselves with the General Conditions of contract. General specifications, Special Conditions, etc. as laid down. Any tender with any of the documents not so signed will be rejected.
13. A tender which is not accompanied by EMD will not be considered. The EMD will be returned to the bidder if their tender is not accepted by the institute but without interest. The EMD paid by the successful bidder shall be held/encashed by the IGIDR as security for execution and fulfillment of the contract. No interest shall be paid on this deposit. The EMD of the successful bidder may be converted into Performance Security Deposit. The security deposit of the successful bidder will be forfeited if

they fail to comply with any of the conditions of contract. No interest will be paid on Security Deposit withheld by the institute.

- 14.** Tender incomplete in any form will be rejected outright; conditional offers will not be accepted.
- 15.** Institute does not bind itself to accept the lowest or any bid and reserves to itself the right to accept or reject any or all the tenders, either in whole or in part, without assigning any reasons for doing so.
- 16.** Institute reserves the right to divide the work mentioned in the tender, amongst two or more bidders at its own discretion and the successful bidders will have to execute orders for part of the items placed with them at the quoted rates. Institute also reserves the right to increase or decrease the quantities and even omit any item of work after the order is placed and the Contractor shall execute the same without claiming anything extra for the same. In this context the rates quoted for each item must be self-supporting and relevant.
- 17.** On receipt of intimation from the IGIDR of the acceptance of his/their tender, the successful vendor/contractor shall be bound to sign the formal Contract and within seven days thereof, the successful vendor/contractor shall sign an agreement and the Schedule of Conditions but the written acceptance by Indira Gandhi Institute of Development Research and the Contractor so, whether such formal agreement is or is not subsequently executed. The cost of necessary Stamp paper for execution of the agreement shall be borne by the successful vendor/contractor.
- 18.** No bidder will be allowed to withdraw after submission of the tender: otherwise, the EMD submitted by the bidder would stand forfeited. In case, the successful bidder declines the offer of contract (or refuse to acknowledge or execute the contract within 15 days of award of order), for what so-ever reasons, their EMD will be forfeited.
- 19.** The rates quoted in the bid shall include all charges like PF, ESIC, Reliever charges, Management fees and Uniforms etc. The rates shall also be firm and shall not be subject to exchange variations, labour conditions or any conditions whatsoever. Bid must include in their rates, applicable GST and any other tax and duty or other levy whether existing or future, levied by the Central Government or any State Government or Local Authority, if applicable. No claim in respect of GST or any other tax, duty or levy whether existing or future, shall be entertained by the Employer.
- 20.** The payment towards bonus and any leave encashment to worker shall be paid extra at actual as per minimum wage act. In case if institute will provide the uniforms to workers the same amount shall be recovered from the bill of successful bidder.

21. The intending bidder can obtain any clarifications regarding the tender document, scope of work etc. if any by contacting to Mr. Amit Gaikwad (Estate Officer) on email amitg@igidr.ac.in or mobile – 9881070122 or from the Estate Department of the Indira Gandhi Institute of Development Research, Goregaon, Mumbai-400 065 on any Institute`s working day.

I/We hereby declare that I/we have read and understood the above instructions and the same will remain binding upon me/us.

Place:

Signature of the Bidder with seal

Date:

SECTION - 'C'
SPECIAL CONDITIONS

1. The workmen will not be allowed to stay within the premises.
2. Permission if any, required from the local bodies shall be obtained by the successful bidder at his cost.
3. The Successful Bidder shall offer employment to the existing workmen (hereinafter referred to as “the existing Workers”) currently carrying out the work as contemplated by the present Tender. If the said workmen accept the offer for employment, the Successful Bidder shall absorb the said workmen into their organization and deploy them for the purposes of the present Tender. All obligations towards their employment shall be borne by the Successful Bidder. A list of the workers is annexed as part of this Tender.
4. The successful bidder shall employ adequate number of persons (inclusive of the existing workmen as mentioned in clause 3 above) as agreed to by the Institute for satisfactory fulfillment of his contractual obligations as per this Agreement and shall provide adequate number of persons with appropriate training and experience, at its own expense, for the proper discharge of the responsibilities entrusted to them.
5. The successful bidder shall decide the mode and manner of work to be done by his workmen.
6. The successful bidder shall comply with the labour acts or any other Labour Laws in force from time to time for all of the workers employed by him including the existing workers.
7. In case the successful bidder contravenes any provisions of the law, and the Institute suffers any damage or loss or harm due to any acts of commission or omission of the Contractor, the Contractor is bound to indemnify the Institute. The Contractor shall also be responsible for the discharge of all legal liabilities towards the Institute and also for observing all laws and Government rules relating to labour laws.
8. The wages to the workmen shall be paid as per the Minimum Wages Act applicable for Shop & Establishment.
9. The successful bidder shall execute necessary agreement with the Institute within fifteen days of issuance of the work order/declaration as the Successful Bidder, whichever is earlier.
10. The successful bidder shall use only approved brand materials if any required.
11. The work has to be carried out with least inconvenience to the staff.
12. The successful bidder has to obtain permission from the local authorities as per the existing local bye laws for such works and the charges/fees if any, has to be borne and paid by the contractor.
13. The successful bidder should have valid labour license from Labour Commissioner wherever the number of laborers' engaged is 50 or more.
14. The successful bidder shall have the addresses and photographs of their workmen being engaged by them for the said work. The entry of workmen will be allowed inside the building only on producing the photo pass issued by the Institute.

15. The successful bidder may explore the possibility of absorbing the workmen from the current contractor on his roll after following due compliance, procedures and rules.
16. The successful bidder has to lineup the candidates/staff to be deputed for the said contract in the Institute, and the Institute reserves the right to select the candidates from the same. Any workers absorbed from the existing workmen are deemed to be selected candidates.
17. The successful bidder has to transfer the payment of wages to his labour/staff to their respective bank account only before the 07th day of every month. The contractor shall attach copy of the bank statement for salary transfer to his staff, copy of ESIC, PF challan, ECR statement, Payment Receipts, GST challan, GSTR-1 screenshot etc. to be furnished along with the next month's bill.
18. Any damage cause to any of Institute's properties shall be made good by the successful bidder at their own cost.
19. The successful bidder shall carry out the work strictly in accordance with specification details and instructions of the Institute's In Charge.

I/We hereby declare that I/we have read and understood the above terms and conditions that form part of the Formal Contract to be executed between I/us and the Institute. The same shall be binding upon me/us upon being declared as the Successful Bidder.

Place:

Date:

Signature of the Bidder with seal

SECTION - 'D'
TERMS AND CONDITIONS

Upon the declaration of an intending vendor/bidder to be the Successful Bidder by the Institute, they shall be subject to the following terms and conditions that shall form part of the Formal Contract to be executed with the Institute.

1. The successful bidders shall not assign the contract. He shall not sublet any portion of the contract except with the written consent of the IGIDR. In case of breach of these conditions, the IGIDR may serve a notice in writing on the Contractor rescinding the contract.
2. In all matters of dispute arising on the work, the matter shall be referred to **The Registrar, Indira Gandhi Institute of Development Research, Goregaon** for a decision.
3. In the event that the Successful Bidder is not satisfied by the decision of the Registrar, Indira Gandhi Institute of Development Research, the dispute shall be settled by arbitration in accordance with the provisions of arbitration and conciliation act, 1996 or any enactment thereof. The Arbitral Tribunal shall consist of one arbitrator, to be appointed by the Institute. The place of arbitration shall be Mumbai and any award whether interim or final, shall be made, and shall be deemed for all purposes between the parties to be made in Mumbai. The arbitration proceedings shall be conducted in the English language and any award or awards shall be rendered in the English language. The procedural law of the arbitration shall be the Indian law. The award of the arbitral tribunal shall be final, conclusive and binding upon the Successful Bidder and the Institute.

4. Insurance Clause:

The Contractor shall be responsible for all injury to person, animals or things and for all structural and decorative damage to property which may arise from the operation or neglect of himself or of any nominated sub-Contractor's employees, whether such injury or damage arise from carelessness, accident or any other case whatever in any way connected with the carrying out of the contract.

5. Performance Security Deposit:

The successful bidder should have to deposit a Performance Security Deposit (PSD) @ **5%** of the total value of contract amount for one year, subject to the revision at the time of placing the work order, within 15 days of the receipt of the formal order. The performance security will be furnished in the form of an account payee Demand Draft or Fixed Deposit Receipt or Bank Guarantee from a commercial bank drawn in favour of "The Registrar, Indira Gandhi Institute of Development

Research, Mumbai” payable at Mumbai. The performance security should remain valid for a period of 60 days beyond the date of completion of all the contractual obligations of the service provider. In case the successful bidder submitted the MSME certificate instead of EMD, need to deposit PSD amount. This deposit shall be forfeited in case the contractor, who fails to discharge its duties/commitments or whose contract is terminated pre-maturely.

6. Payment Terms:

Payment shall be made to the contractor after successful completion of month within 10 days of submission of certified invoice along with supporting documents.

7. Tenure of Contract:

Initially the contract period shall be for **One** year from date of issue of work order however it can be extended for further **two** years based of review of performance of contractor on a yearly basis on same rates (except revision of wages as per minimum wages act), terms & conditions.

8. The contractor should submit the following documents within 7 days of issuance of work order.

- a. Workmen Compensation Policy for all the employees/workers to be deputed on the site as per the workmen compensation act which should also cover hospitalization. This policy will be additional to the ESIC and the amount paid towards the Workmen Compensation Policy would be reimbursed by the Institute after submission of Policy document and payment receipt.
- b. Contract agreement of **Rs.500/-** stamp paper duly notarized (Draft enclosed along with Tender).
- c. Police verification and medical of the personnel/ labors to be engaged and deployed on site.
- d. Documents of labor engaged mentioning their bio-data and Xerox of Aadhar & Pan Card along with One Photograph etc.

9. Notice to Correct:

If the Contractor fails to carry out any of his obligations, or if the Contractor is not executing the Works in accordance with the Contract terms, the Institute may give notice to the Contractor requiring him to make good such failure and remedy the same within a specified reasonable time.

10. Penalty Clause :

In case of the shortage of the manpower (technician) from the contractor, a penalty for an amount equivalent to **25%** for per person/per instance on **Management fees/Service charges** shall be deducted from the monthly bill of the contractor.

11. Termination Clause:

11.1 Without prejudice to any other remedy available to the Institute, in case of default on the part of the successful bidder in the performance of this contract or in the discharge of any contractual obligations arising out of this contract or if the contractor commits substantial breach of his obligations and such breach is not corrected within 15 (fifteen) days from the date of receipt of the notice specifying the breach, by the contractor, the Institute may terminate this contract by giving a 30 (thirty) days written notice of intended termination to the successful bidder.

11.2 In the event of this Contract being terminated, the Institute shall be liable to make payments of the amount due under this Contract up to the effective date of termination for which services (including parts thereof) have been rendered by the successful bidder subject to clause 11.5 hereunder.

11.3 Notwithstanding anything contained herein above, the Institute may terminate this contract at any time by giving one month's notice to the successful bidder without assigning any reason thereof and without prejudice to the rights of the Institute to recover any money becoming due and payable to the Institute under this Contract. The successful bidder may terminate this Contract at any time by giving two months' notice to the Institute without assigning any reason thereof.

11.4 Forthwith on the expiry or earlier termination of this Contract, the successful bidder shall, return to the Institute all materials and equipment, belonging to the Institute with regard to this Contract. The Institute shall also intimate to the successful bidder a time when it can collect its equipment stored in the Institute and the successful bidder shall collect the same. In the event that the successful bidder does not collect its equipment by the appointed time, the Institute shall not be liable for the same thereafter.

11.5 Forthwith on the expiry or earlier termination of this Contract, the Institute shall determine the costs of execution, cost of remedying any defects (if any) and the cost of completion of the work (if required). The Institute shall be entitled to recover from the successful bidder the extra costs, if incurred, after adjusting the same against the Performance Security Deposit made by the successful bidder.

11.6 On the earlier termination of this Contract due to failure to discharge its duties, the Performance Security Deposit shall stand forfeited by the Institute.

I/We hereby declare that I/we have read and understood the above terms and conditions that form part of the Formal Contract to be executed between I/us and the Institute. The same shall be binding upon me/us upon being declared as the Successful Bidder.

Place:

Signature of the Bidder with seal

Date:

SECTION - 'E'
QUALIFICATION CRITERIA

- **Minimum Qualification Documents to be submitted by Bidder along with qualification Bid:**
 - a) The bidder should have minimum **five** years' experience for providing electrical/telephone maintenance services or providing Electrical Technicians or providing telephone lineman and preferably in educational institutions or organizations.
 - b) The bidder should be registered with the appropriate registration authorities. Copy of **Registration in Shop & Establishment** or **Certificate of Incorporation** or **Partnership Deed/MOA** or **Affidavit** in case of proprietary firm to be submitted.
 - c) Copy of Registration of Provident fund and ESIC
 - d) Copy of Registration of Goods & Service Tax and PAN
 - e) Copy of Registration of Labour License if applicable
 - f) The bidder should have an average annual turnover of **Rs. 25.00 Lakh** for similar services only during the last three consecutive financial years. The bidder should submit the audited balance sheets, Profit & Loss account statements or CA certificate for turnover amount of last three financial years (FY2020-21, FY2021-22 & FY2022-23) duly certified by CA.
 - g) The bidder should have experience in successful completion of AMC of electrical installations and providing Electricians/Telephone Lineman during last 07 years ending till the last month in various organizations either of the following:
 - i) At least 01 similar work of costing not less than **Rupees 15,84,000.00** or
 - ii) At least 02 similar works of costing not less than **Rupees 9,90,000.00** or
 - iii) At least 03 similar works of costing not less than **Rupees 7, 92,000.00**(Copy of Work orders/completion certificates to be submitted).
 - h) List of clients and copy of certificate of appreciation if any.
 - i) The bidder should have either the Registered Office or one of the Branch Office located in the territory of **MMRDA region**.
 - j) The bidder should not be blacklisted/ De-registered/ debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency (Submit Undertaking As per **Annexure-A**).

Bidders must submit documentary proof in support of meeting each of the above minimum qualification criteria. A simple undertaking by the bidder for any of the stated criteria will not suffice the purpose. All documentary proof must be listed on the letter pad of the company duly stamped and signed by the authorized person of the agency and attached as PDF file, to be submitted along with the qualification bid (Email-1).

- Information to be furnished by the bidder:

Sr. No.	Item	Information to be filled by Bidder
1	Name of the bidder	
2.	Address	
2	Telephone Number: Office /Residence: Mobile Number: Fax No. E-Mail address-	
3	Details of Registration (number & date)	
4	Month and Year in which the firm / company was formed/ incorporated.	
5	Type of organisation (Sole Proprietor, Partnership, Pvt. Ltd., Public Ltd., etc.)	
6	Enclose copy of partnership deed, Articles of Association or MOA or Affidavit (in case of firm)	
7	Average Annual Turnover of Last Three Financial Year (attached audited balance sheets & profit & Loss account statements)	FY 2022-23 FY 2021-22 FY 2020-21
8	Bank Account Details	Bank Name: Account Number: IFSC Code:

SECTION - 'F'
TECHNICAL BID

1. Schedule of Manpower Deputation:

The successful bidder is supposed to depute Four Qualified & PWD License holder Electricians and One telephone technician in the institute from **Monday to Saturday** for **8 hours** duty in the scattered shifts to look after the maintenance and servicing of the equipments as mentioned below in the scope of work and also arrange to attend the complaints on holidays if required. Shift roaster shall be prepared in such a manner that on every day, weekend/holidays at least one electrical technician shall be available on duty.

Skilled Electrical Technician (5-10 Years' Experience) = 2 Nos.

Semi-Skilled Electrical Technician (3-5 Years' Experience) = 2 Nos.

Skilled Telephone Technician (3-5 Years' Experience) = 1 No.

2. Scope of Work for Electricians:

- At IGIDR site, there are various infrastructures like administration building, Auditorium, Conference Hall, Seminar Halls, Library buildings, Research Blocks, Cafeteria, Guest house, Dining hall-kitchen, Student's hostel building, Swimming pool, Tennis court, Recreation Blocks, Residential building A to G, LT panel rooms, pumping stations, open sky areas, parking lots, gardens, roads, boundary walls, organic plant & STP etc.
- The scope of work will include repair & maintenance of all kinds of electrical installations and telephone system (including instruments and cabling) at above facilities.
- Attending to day-to-day fault of any kind of electrical fittings like light/fan fittings, water heaters, water pumps, motor starters, UPS panel, HT/LT cables, LT panel, HT panel, transformers, solar panels & batteries etc. Changing of bulbs, CFLs, tubes, LED fixtures, choke, call bells, light fixtures in lift lobby, terrace, façade lights, bore wells etc.
- Routine checking of 11kV LT/HT panels, distribution boards, battery and battery chargers at various locations, including emergency panels, capacitor banks, automatic power factor correction equipment, water treatment plant, AC plant electrical panels, Solar panels and sub panels at various facilities.
- Routine operation and maintenance of all electrical installations such as DG sets (250kVA and 87.5 kVA), pump-motors, general lighting, office light fittings, normal/UPS power supply etc.
- Operation of DG set including periodical checks like B-check from the authorized

service provider of OEM of DG. A separate register shall be maintained with all the details for the operation and maintenance. To check the Power Factor (PF) and operate the capacitor bank for maintain PF in the range 0.95 to 1.0.

- Checking of all earth electrodes at least once in six months including watering them at regular intervals, continuity of earth, measurement of earth resistance and maintain E-N voltage below 2 Volts.
- Preventive maintenance of all electrical installations to be carried out in a well-planned manner with periodically as detailed in general or as directed. Servicing of all panels and DB's on quarterly basis.
- Operation of the audio-visual system (AV system) & Digital class at seminar halls, conference rooms, Classrooms and auditorium etc. whenever required. The technician shall be deputed at respective places till end of the programme.
- Checking and maintaining the water level of water tanks by operating the water pump. The reading of consumption of water on daily basis.
- The contractor shall do the periodical inspection and liasoning work related to electrical connection to the premises at IGIDR by competent authority such as Electrical Inspector of govt. of Maharashtra etc. And shall obtain all necessary certification for the installations from time to time. The contractor to bear all the charges for obtaining the certifications.
- All the removed materials for general and routine maintenance works should be brought to the office for accountability and a separate register needs to be maintained showing all received/used electrical consumables supplied by the institute. No materials should be left anywhere in the campus.
- All the electrical consumables or spares like bulb, fuse, electrical fittings, etc. would be supplied by the institute. The contractor will be responsible to receive material and maintain proper inventory of the stock.
- All breakdown calls/complaints received during normal working hours should be attended to as early as possible. No complaints should be left unattended and not be postponed to next day. Any damage is caused to any equipment or items available at the institute's premises due to negligence of the contractor's workmen shall be entirely on contractor, the amount so involved on this account shall be recovered from the contractor's bill.
- In case of emergency, for emergency repairs whenever required, prior permission from the engineer of the institute shall be obtained to engage the personnel on overtime duty.
- Major overhauls for HT and LT panels, relay setting, etc. would be carried out with the help of any reputed agency experienced in HT and LT maintenance work by the contractor, once in two years. The charges towards such works would be payable by the institute directly to the agency, however the contractor will coordinate all such maintenance work.
- Contractor shall follow the prescribed formats/procedures for receiving complaints, receiving the work slips duly sanctioned and preparation of bills etc. as stipulated by the institute from

time to time.

- Contractor shall maintain a proper record/register for daily activities at institute.
- The contractor should obtain PWD License for Electrical Installations on the Campus and Non Objection Certificate for swimming pool from PWD each year. The certificate/NOC shall be provided before 31st December of ending year for the New Year.

3. Scope of Work for Telephone Lineman :

- There are approximately 250 Nos. of telephone extension lines/numbers, distributed among the offices and residential quarters through a cabling network which includes different types of junction boxes, panels etc.
- Attending breakdown/troubleshooting calls regarding extension faults, telephone cable faults, instrument fault, and junction box faults, etc.
- The routine servicing should include cleaning of telephone instruments, testing of the spare telephone instruments, junction boxes at various locations in the campus, etc.
- Corrective and preventive maintenance of about 250 Nos. of intercoms.

4. Materials and Articles:

1. The electrical/Telephone materials, equipment or consumables will be provided by the institute. In the event of Contractor purchasing any materials and/or items with the sanction of the Institute, the amount shall be reimbursed by the Institute to the Contractor on production of necessary bill and satisfactory certification of the material received.
2. The Contractor shall be responsible for its use and has to maintain and upkeep the same in the proper order.
3. In respect of raw materials, the Contractor shall maintain proper register and give account of the raw materials consumed by and the balance returned to the Institute.

Place:

Signature of the Bidder with seal

Date:

SECTION - 'G'

ARTICLES OF AGREEMENT

**Agreement for Annual Contract for Maintenance of Electrical Installations and providing Telephone
lineman at IGIDR**

This Agreement made and executed at Mumbai on this day ofTwo Thousand Twenty Four (2024);

BETWEEN

INDIRA GANDHI INSTITUTE OF DEVELOPMENT RESEARCH, a Society established by Reserve Bank of India and registered under the Societies Registration Act, 1860 and located at General Arun Kumar Vaidya Marg, Goregaon (E), Mumbai- 400065. herein after referred to as “IGIDR” (which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and the trustee or trustees for the time being, the survivor or survivors of them and assigns) of the One Part:

AND

M/s....., a sole proprietary concern ofand having office at hereinafter referred to as “**the contractor**” (which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include the heirs, successors, assignees, executors and administrators) on the Other Part.

WHEREAS IGIDR desirous of awarding the contract for AMC of electrical installations and providing Telephone lineman at its campus situated at Gen. A.K. Vaidya Marg, Santosh Nagar, Goregaon (East), Mumbai 400065, issued a Tender dated (“**the Tender**”) inviting bids for procuring certain as stated therein.

AND WHEREAS after having the studied the terms of the Tender and upon understanding the requirements of IGIDR, the Contractor has submitted his response vide his letter dated

AND WHEREAS considering the response of the Contractor, IGIDR has agreed to appoint the Contractor has agreed to undertake the contract for AMC of electrical installations and providing Telephone lineman at IGIDR situated General Arun Kumar Vaidya Marg, Goregaon (E), Mumbai- 400065, according to the terms and conditions herein.

Now therefore, this agreement witnessh as follows:

1. TERM

This Agreement will be valid for a period of one year from..... unless terminated in terms of Clause No. 10-Section ‘D’ of tender document.

2. PAYMENT TERMS:

- 2.1 IGIDR shall pay to the Contractor an aggregate sum of Rs. (in words.....) per month for the services to be rendered by the Contractor under this Agreement. The amount is inclusive of GST.
- 2.2 The Contractor shall raise a detailed original invoice on IGIDR and IGIDR shall release the payment within 7 days of receipt of the duly completed invoice. IGIDR shall make applicable deductions or withholdings of taxes as prescribed under income Tax Act, 1961 or other applicable laws out of the payments to the Contractor. TDS certificates shall be issued on a quarterly basis.

3. SCOPE OF THE CONTRACTOR'S WORK

The scope of work shall include the maintenance of electrical installations and providing Telephone lineman as per the requirements stated in the Tender and the response provided by the Contractor, which includes the following but not limited to:

- 3.1 Attending to day-to-day fault of any kind of electrical fittings including but not limited to light/fan fittings, water heaters, water pumps, motor starters, UPS panel, HT/LT cables, LT panel, HT panel, transformers, solar panels & batteries etc. Changing of bulbs, CFLs, tubes, LED fixtures, choke, call bells, light fixtures in lift lobby, terrace, façade lights, bore wells etc.
- 3.2 Routine checking of 11kV LT/HT panels, distribution boards, battery and battery chargers at various locations, including emergency panels, capacitor banks, automatic power factor correction equipment, water treatment plant, AC plant electrical panels, Solar panels and sub panels at various facilities.
- 3.3 Routine operation and maintenance of all electrical installations such as DG sets (250kVA and 87.5 kVA), pump-motors, general lighting, office light fittings, normal/UPS power supply etc.
- 3.4 Operation of DG set including periodical checks like B-check from the authorized service provider of OEM of DG. A separate register shall be maintained with all the details for the operation and maintenance. To check the Power Factor (PF) and operate the capacitor bank for maintain PF above 0.98 or unity.
- 3.5 Checking of all earth electrodes at least once in six months including watering them at regular intervals, continuity of earth, measurement of earth resistance and maintain E-N voltage below 2 Volts.

- 3.6 Preventive maintenance of all electrical installations to be carried out in a well-planned manner with periodically as detailed in general or as directed. Servicing of all panels and DB's on quarterly basis.
- 3.7 Operation of the audio-visual system (AV system) & Digital class at seminar halls, conference rooms, Classrooms and auditorium etc. whenever required. The technician shall be deputed at respective places till end of the term of this Agreement.
- 3.8 Checking and maintaining the water level of water tanks by operating the water pump. The reading of consumption of water on daily basis.
- 3.9 Attending breakdown/troubleshooting calls regarding extension faults, telephone cable faults, instrument fault and junction box faults.
- 3.10 The routine servicing should include cleaning of telephone instruments, testing of the spare telephone instruments, junction boxes at various locations in the campus, etc.
- 3.11 Corrective and preventive maintenance of about 250 Nos. of intercoms.
- 3.12 Normal working hours of the Contractor are 8 hours shift.

4 CONTRACTOR'S COVENANTS AND RIGHTS

The Contractor covenants with IGIDR as under:

- 4.1 The Contractor shall do the periodical inspection and liaison work related to electrical connection to the premises at IGIDR with the competent authorities including but not limited to Electrical Inspector of govt. of Maharashtra etc.
- 4.2 The Contractor shall obtain all necessary certification for the installations from time to time. The contractor shall bear the all the charges and fees for obtaining the certifications from the relevant government authorities.
- 4.3 The Contractor shall be responsible to receive material from IGIDR and maintain proper inventory of the stock.
- 4.4 The Contractor shall ensure that all of the removed materials for the general and routine maintenance shall be brought to the office for accountability.
- 4.5 The Contractor shall maintain a separate register showing all the equipment used and electrical items consumed in the course of the work that is supplied by IGIDR.

- 4.6 The Contractor shall ensure that equipment and material is not left around the university and has been stored in the concerned department at the end of every working day. Any cost in the repairing the damage to the equipment or items made available by IGIDR caused by the Contractor's workmen either by negligence or improper storage shall be recovered from the Contractor's Invoice.
- 4.7 The Contractor shall attend to all breakdown calls/complaints received during working hours. The Contractor shall ensure that no complaint shall be postponed until the next day if the complaint is made in the working hours.
- 4.8 The Contractor shall obtain the permission from the Engineer of IGIDR when the Contractor requires engaging personnel on overtime duty which shall be given in case of emergency repair.
- 4.9 The Contractor shall once in a year carry out major overhauls for HT and LT panels relay setting, etc. with the help of any reputed agency experienced in HT and LT maintenance work proposed by the Contractor and approved by IGIDR. The charges towards such works would be payable by IGIDR directly to the approved agency, however the Contractor will co-ordinate all such maintenance work with the approved agency.
- 4.10 The Contractor shall follow the prescribed formats/procedures for receiving complaints, receiving the work slips duly sanctioned and preparation of Invoice etc. as stipulated by IGIDR from time to time.
- 4.11 The Contractor shall maintain a proper record/register for daily activities at IGIDR.
- 4.12 The Contractor shall employ such number of skilled workers as agreed to by IGIDR for the satisfactory fulfillment of his contractual obligations. The workers shall adhere to the code of conduct of IGIDR.
- 4.13 The Contractor shall furnish to IGIDR in writing the names, age, residential addresses, qualifications, specimen signature or thumb impression and photograph of all workers whom he proposes to employ for the purpose of this agreement before they are so employed and deployed to IGIDR.

- 4.14 The Contractor shall carry out the work as per the instructions issued by IGIDR authorities from time to time and submit work schedule for their approval. In the event of any or all workers failing to attend the job, appropriate amount shall be deducted from his Invoice.
- 4.15 It is specifically agreed that neither Contractor nor any of the workmen engaged by the Contractor, shall at any time claim any benefit of employment, lien on employment or permanency of employment with IGIDR, by virtue of having worked as contractor and his workmen having worked as his contract workmen as per this agreement.
- 4.16 The Contractor shall ensure that the employment of workers by the Contractor either by contract labour or otherwise shall be in accordance with the provisions of the relevant labor laws, and the contractor shall discharge responsibilities as the employer as provided in the said labor laws. In particular but not limited to, the Contractor shall pay to the contract workmen, wages not below the minimum wages as announced by the appropriate Government as may be applicable to the different categories of workmen engaged by the contractor. The Contractor shall also be responsible for granting the workmen the statutory benefits as applicable to them under the provisions of the relevant labor laws including but not limited to provident fund, gratuity, maternity leave, etc.
- 4.17 The Contractor shall be responsible to maintain the records of all payments made by him to the workers employed for the purpose of this Agreement whether towards salary or towards statutory payments including but not limited to provident fund, minimum wage, gratuity, maternity leave, etc.
- 4.18 The Contractor shall furnish to IGIDR, upon the termination of this Agreement, a copy of the records maintained by the Contractor in respect of the payment of salary and statutory dues of the workmen employed for the purpose of fulfilling the scope of work under this Agreement shall be furnished to IGIDR upon the termination of this Agreement along with a certificate from the Contractor that the copies furnished are true and complete.
- 4.19 In case any of the workmen engaged by the Contractor, meets with fatal accident or injury arising out of or in the course of their employment, then the Contractor shall be responsible for the payment of compensation as may be determined under the provisions of appropriate law.

- 4.20 The Contractor shall take out necessary insurance cover at his cost, the premium amount of which will be reimbursed to the Contractor by IGIDR as per the norms followed.
- 4.21 The Contractor shall maintain up to-date records required to be maintained under the provisions of the relevant labor laws, as well as any other act applicable to the workmen. The contractor shall also keep all such records in the premises of IGIDR at Goregaon (East) and produce them, on demand, before any authorized officer of IGIDR or any authorized Government Officer for inspection.
- 4.22 The Contractor shall transfer salary to the employee in their respective bank account and ensure that the employee/worker should be holding the saving bank account and the same should be recorded.
- 4.23 The Contractor shall provide the copies of ESIC Challan, EPF Challan, GST Challan and previous month's bank statement, indicating payment made to the laborers with the monthly bill, to IGIDR.
- 4.24 The Contractor shall provide copies of the Certificates showing details such as Name of employee, Bank Account No., ESIC No, PF No., Amount of salary paid, Amount of employee and employer contribution towards PF & ESIC to IGIDR with the Contractor's monthly bill.
- 4.25 The Contractor shall maintain records of all such payments made by him and produce the same to IGIDR on demand. The Contractor may take out necessary cover for workmen compensation policy at his cost, the premium amount of which will be reimbursed to the contractor as per the norms followed and provide the necessary proof to IGIDR.

5. IGIDR COVENANTS AND RIGHTS:

IGIDR covenants with the Contractor as under:

- 5.1 IGIDR shall provide all the electrical consumables or spares like bulb, fuse, electrical fittings, telephone sockets, Krone modules telephone cable etc. as per the requirements intimated by the Contractor in the course of work.
- 5.2 IGIDR shall pay the monthly fee mentioned at the clause titled "PAYMENT TERMS" within 14 days upon the Contractor providing the monthly bill for the services rendered under this Agreement.
- 5.3 IGIDR shall ensure that there is a storage area assigned for the Contractor to safely store materials and equipment.

- 5.4 IGIDR shall have the right to forbid the employment of any person whom it may consider undesirable. The workers engaged by him shall be under the general discipline of the authority and shall conform to such directions as may be issued by IGIDR in respect of points of entry or routes of entry to and from the premises and in respect of the use of toilet and wash basin/rooms.
- 5.5 IGIDR shall have the right to inspect all of the records pertaining to the payments and compliance of the relevant labor laws as and when they desire. IGIDR shall also have the right to inspect the said records after the term of this Agreement for any reason whatsoever and the Contractor shall not deny the same.
- 5.6 The Institute shall reimburse the Contractor for all payments made to his employees towards Gratuity upon production of proof of such payments. All proof of such payments shall be submitted along with the detailed invoice as per clause 2 “Payment Terms”.

6. INDEMNITY

- 6.1 The Contractor agrees to keep IGIDR indemnified against direct losses, damages, costs, expenses, penalties, payments and liability whatsoever including reasonable legal fees which IGIDR may suffer or incur directly as a result of rendering the Services to IGIDR under this Agreement.
- 6.2 The Contractor shall keep IGIDR indemnified in case any action is taken against IGIDR by any authorities on account of contravention of any of the provisions of any act or rules made there under, regulations, or notifications including amendments. If IGIDR is caused to pay or reimburse, such amounts as may be necessary to cause or observe or for non-observance of the provisions stipulated in the notifications/bye laws/acts/rules/regulations including amendments, if any, on the part of the Contractor, IGIDR shall have the right to deduct any money due to the Contractor. IGIDR shall also have the right to recover from the Contractor any sum required or estimated to be required for making good the loss or damage suffered by IGIDR.

7. TERMINATION

- 7.1 It is agreed, without prejudice to any other remedy available to IGIDR, in case of default on the part of the Contractor in the performance of this Agreement or in the discharge of any contractual obligations arising

out of this Agreement or if the Contractor commits substantial breach of his obligations and such breach is not corrected within 30 (thirty) days from the date of receipt of the notice specifying the breach, by the Contractor, IGIDR may terminate this Agreement by giving a 30 (thirty) days written notice of intended termination to the Contractor.

7.2 In the event of this Agreement being terminated, IGIDR shall be liable to make payments of the amount due under this Agreement up to the effective date of termination for which services (including parts thereof) have been rendered by the Contractor.

7.3 Notwithstanding anything contained herein above, IGIDR may terminate this Agreement at any time by giving one month's notice to the Contractor without assigning any reason thereof and without prejudice to the rights of IGIDR to recover any money becoming due and payable to IGIDR under this Agreement. The Contractor may terminate this Agreement at any time by giving two months' notice to IGIDR without assigning any reason thereof.

7.4 Forthwith on the expiry or earlier termination of this Agreement, the Contractor shall, return to IGIDR all materials and equipment, belonging to IGIDR with regard to this Agreement.

8. WAIVER

No forbearance, indulgence or relaxation's by any Party at any time to require performance of any provision of this Agreement shall in any way affect, diminish or prejudice the right of such party to require performance of that provision and any waiver by any party or any breach of any provisions of this Agreement shall not be construed as a waiver or an amendment of the provisions itself, or a waiver of any right under or arising out of this Agreement.

9. ASSIGNMENT

The Contractor shall not assign or otherwise deal with all or any of his rights and obligations under this Agreement without the prior written consent of IGIDR.

10. SEVERABILITY

If any clause of this Agreement is found to be unenforceable under the applicable law, then that clause shall be deemed to be deleted as if it never formed part of the Agreement as long as such unenforceability

subsists. However, the parties shall, to the maximum extent possible strive to achieve the commercial meaning of such deleted clause to the maximum extent possible under the applicable law.

11. AMENDMENT

This Agreement may be amended, modified or supplemented only by a written instrument duly executed by a duly authorized representative of each of the parties.

12. DISPUTE RESOLUTION

12.1 In the event of any dispute as to the subject matter of the present Agreement arises, the parties hereto shall submit to mediation before the Registrar of IGIDR. IN the event either party is dissatisfied with the decision of the Registrar, the dispute shall be resolved in accordance with clause 12.2 below.

12.2 In the event that the Contractor disagrees with the decision made by The Registrar, Indira Gandhi Institute of Development Research, Goregaon, the dispute shall be settled by Arbitration in accordance with the provisions of Arbitration and Conciliation Act, 1996 or any enactment thereof. The Arbitral Tribunal shall consist of a Sole Arbitrator to be appointed by IGIDR. The place of Arbitration shall be Mumbai and any award whether interim or final, shall be made, and shall be deemed for all purposes between the parties to be made in Mumbai. The Arbitration Proceedings shall be conducted in the English language and any Award or Awards shall be rendered in the English Language. The procedural law of the Arbitration shall be the Indian Law. The Award of the Arbitrator shall be final, conclusive and binding upon the Contractor and IGIDR.

13. Penalty Clause

In case of the shortage of the manpower (technician) by the contractor, 20% amount shall be deducted from the management fees from the monthly bill of the contractor.

14. GOVERNING LAW AND JURISDICTION

The law governing this Agreement shall be the laws of India, shall be limited to the Courts in Mumbai, irrespective of the place of the cause of action and rights and liabilities of the Parties hereto.

15. STAMP DUTY

The Parties agree that stamp duty payable on this Agreement shall be borne and paid by the Contractor alone.

IN WITNESS WHEREOF the parties have hereto set and subscribed their respective hands and seals the day, month and year first above written.

Signed, sealed and delivered
for and on behalf of IGIDR.

for and on behalf of
M/s.

Name _____
Designation _____

Name:
Designation:

Counter-signed by:

In the presence of witnesses:

1. _____

1. _____

2. _____

2. _____

ANNEXURE - A

FORMAT OF UNDERTAKING, TO BE FURNISHED ON COMPANY LETTER HEAD WITH REGARD TO BLACKLISTING/ NON- DEBARMENT, BY ORGANISATION UNDERTAKING REGARDING BLACKLISTING / NON – DEBARMENT

To,
The Registrar
Indira Gandhi Institute of Development Research
Film City Road, Santosh Nagar,
Goregaon (East),
Mumbai – 400 065.

We hereby confirm and declare that we, M/s -----, is not blacklisted/ De-registered/ debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 5 years.

For M/s _____

Authorized Signatory

Date:

**To be submitted on company/firm letterhead.*